



## Homes Committee Agenda

Thursday, September 7, 2017  
Council Chambers  
County Administration Centre, Walkerton

1. Declaration of Pecuniary Interest
2. Information Items
  - A. Homes Information Report (attached)

### Next Meeting

October 5, 2017

3. Adjournment



## Committee Report

**To:** Warden Mitch Twolan  
Members of the Homes Committee

**From:** Michael McKeage  
Director of Health Services

**Date:** September 7, 2017

**Re:** Long Term Care Information Report

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### Recommendation:

The Long Term Care Information Report dated September 7, 2017 is for information.

### Background:

#### Respiratory Outbreak at Brucelea Haven

The outbreak at Brucelea Haven was declared over on July 19<sup>th</sup>. Since that time the Brucelea Haven management team have been working diligently to collect staff observations and suggestions regarding the facilities response to the summer's outbreak. Working in collaboration with Public Health, new protocols and procedures are being developed based on lessons learned. These new processes will improve future outbreak management responses and mitigate the effects of a virus in a Home. A revised communication pathway has already been developed and implemented to ensure consistent management of these complicated cases when they are first suspected.

#### 150<sup>th</sup> Celebrations

Since July 1, 2017, residents from both homes have been 'virtually' walking the Bruce Trail in recognition of Bruce County's 150 anniversary. Collaboratively we are over half way on our walk, according to our map, we are in Kincardine as of July 12. Residents from both homes met at McGregor Point to continue their walk outdoors. Brucelea Haven's 150<sup>th</sup> celebration event day has yet to be determined.

#### Centralized Scheduling

The design and implementation of a centralized scheduling process for the two County homes and paramedic services is underway. The County's Policy and Planning team were engaged for a process review, stakeholder meetings and to develop a full GANTT chart to guide implementation the various phases of this project. The initial staffing model has changed in



order to ensure effective training, consistent coordination and workload management are the primary focus of the plans execution.

The Centralized Scheduling position was posted internally and externally. This posting will close in late August.

### Lean Process

Both homes are participating in Lean process workshops along with all County departments to support a culture of improvement and collaboration.

### Financial/Staffing/Legal/IT Considerations:

There are no financial, staffing, legal or IT considerations associated with this report.

### Interdepartmental Consultation:

There has been internal departmental consultation in the preparation of this report from Gateway Haven, Brucelea Haven and Paramedic Services.

### Link to Strategic Goals and Elements:

Goal #3 - Find creative new ways to engage our public.

Goal # 4 - Find creative ways to involve all staff in our future

Goal # 6 - Explore alternate options to improve efficiency and service

### Original Draft of Report Prepared By:

Heather Penny, Administrator, Gateway Haven

Michael McKeage, Director, Department of Health Services

### Approved by:

Kelley Coulter

Chief Administrative Officer