



Homes Committee Agenda

Friday, January 6, 2017
Council Chambers
County Administration Centre, Walkerton

1. Declaration of Pecuniary Interest
2. Information Items
 - A. Long Term Care Report (attached)
3. Next Meeting
February 2, 2017
4. Adjournment



Committee Report

To: Warden Mitch Twolan
Members of the Homes Committee

From: Charles Young
Director of Health Services

Date: January 6, 2017

Re: Long Term Care Information Report

RECOMMENDATION:

The Long Term Care Information Report dated January 6, 2017 is for information.

BACKGROUND:

Legion Week at Gateway Haven includes a Visit from Bill Walker MPP At the request of the residents at Gateway Haven, Bill Walker MPP attended an afternoon with the Wiarton Legion during Wiarton Legion Week and addressed questions from residents as well as heard their concerns relative to lack of sufficient provincial funded services to seniors and the shortfalls in the overall funding of Long Term Care services to seniors living in Long Term Care Homes.

Family Christmas Celebrations were held in both Homes. Family Christmas Social Gatherings: in house parties with the residents; were held and realized many family members attending. Some of the residents enjoyed a tour of the Community Festival of Christmas Lights. Many in house special festive activities and Christmas entertainment were presented and enjoyed by all of the residents and others attending. One of the events included much community involvement of entertainers and performers on site. This particular event was organized solely by one of the residents herself.

Resident, Family and Volunteer Satisfaction Surveys at Brucelea Haven meet with success.

At the Residents' Council and Family Information meetings in December, information was shared related to the results of recent satisfaction surveys taken by residents, family members and volunteers. The following results were reported:

Satisfaction Survey	Satisfied / Very Satisfied	Response Rate
Resident	90%	37%
Family	81%	46%
Volunteer	100%	18% *

*low response rate as one individual responded for a group of volunteers

All survey questions with a score of less than 75% will be reviewed and an action plan developed. The plan will be communicated to the Residents' Council and Family Information meetings in January.



Corporation of the County of Bruce
Homes

brucecounty.on.ca

FINANCIAL/STAFFING/LLEGAL/IT CONSIDERATIONS:

There are no financial, staffing, legal or IT considerations associated with this report.

INTERDEPARTMENTAL CONSULTATION:

There has been internal departmental consultation in the preparation of this report from Gateway Haven and Brucelea Haven.

LINK TO STRATEGIC GOALS AND ELEMENTS:

GOAL # 6 - Explore alternate options to improve efficiency and service

Approved by:

A handwritten signature in black ink, appearing to read 'Kelley Coulter', is written over a faint, light-colored signature line.

Kelley Coulter
Chief Administrative Officer